

birkdale 
Driven by Quality Dedicated to You

May 2019

Insulated Roller Garage Door Brochure

Birkdale Professional 77 and 55



15 Years
Colourfast Warranty



7 Years
Motor Warranty



5 Years
Door Monitor System Warranty

NEW
Widest range of Insulated Roller Garage Door colours and material finishes
<http://birkdale.co.uk/panel/colours/>

77 PROFESSIONAL IN CHARTWELL GREEN

POWERED BY
somfy
SOMMER



55 COMPACT IN WHITE SMOOTH

Birkdale Manufacturing Group Limited is a very well established, UK based manufacturer. For over 30 years specialising in garage doors and roller shutters, our expansion in more recent years and our continuing investment in new technologies is seeing an ever-increasing range of products to suit our customers changing requirements. Our product range now includes garage doors, composite front entrance doors, window security shutters, awnings, pergolas, patio enclosures, window blinds, home automation and much more. Continually adjusting to improve, our quality of product has ensured that we remain leaders in our field. All our products are tested by TÜV and Exova to comply with necessary European safety regulations.



55 COMPACT IN CHARTWELL GREEN

At Birkdale we are manufacturing some of the finest products in Europe due to the exceptional quality of materials used in alliance with innovative design. We believe that great customer service is paramount. Everyone at Birkdale is trained in product knowledge and customer service and focused on achieving high levels of customer satisfaction.



77 PROFESSIONAL CURTAIN IN GOLDEN OAK

Our national network of approved installers will happily carry out onsite surveys and offer professional advice followed by a professional installation service, if required, anywhere in the United Kingdom.

Simon Sturman formed Birkdale in 1992. From humble beginnings, the company has grown from strength to strength while maintaining the core values that began on day one, customer satisfaction.

Offering high quality products, competitive pricing and an honest, friendly and polite service whilst doing so.

We proudly say thank you to customers both past and present and promise you from the moment you contact Birkdale we will value you and your custom and prove you will ALWAYS be our priority.



77 PROFESSIONAL IN WINE RED

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INSULATED ROLLER GARAGE DOORS

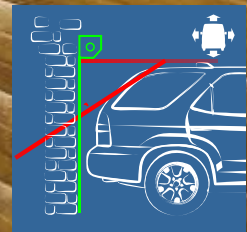
PROFESSIONAL 77 and 55

take less space than any other

Insulated roller garage doors take less space than any other garage door and have "no outswing". You can park your vehicle right up to the door leaving more available space on your drive way.

SPACE SAVING

Ideal for extra storage space and excellent for short driveways.



77 PROFESSIONAL IN GOLDEN OAK



77 PROFESSIONAL IN WINE RED

*Please check out our range of Front Entrance Doors on www.birkdale.co.uk

Visually they look stunning with gentle curves and subtle lines. You can choose the colour that best suits your home and your choice. With no restrictions you can choose a colour that suits your preference.

To Suit Most Garage Designs.

Our doors can be installed to most designs of garage. One of the most popular designs is an arched headed lintel.

If you have two single sized garage doors with a centre pillar, and you would like to change this to one double sized door, the centre pillar can be removed, and one double sized insulated roller door will create the solution.



77 PROFESSIONAL IN GOLDEN OAK

OUR RANGE

At Birkdale we have invested in the very latest technology and manufacturing techniques. This has enabled us to manufacture Insulated Roller Doors to an exacting high standard and introduce ranges of colours and finishes that are unique in the garage door market.

“Laminated Finish” what does this mean?

Laminated or “Foiled” are two descriptions of the same process. At Birkdale, we have our own in-house technology which enables us to “lamine” our Polyester smooth aluminium materials. This creates a much more resilient surface that is far more able to survive against climatic changes and abrasion, and importantly, retain the superb appearance you originally enjoyed with your door.

Background image shows closeup of White Woodgrain laminate foil.

Laminate material is used across many industries including; automotive, house building, furniture manufacturing and many more.

Using the very highest quality of Laminate material, Birkdale can provide a surface of our garage doors that carry a 15-year warranty against colour fading. We can provide literally 1000s of colour choices in several appearances.

Continuing our range of unique colours and finishes, you can choose from our “Colour Matched Laminated Finish Range”.

This range offers you any choice of colour you may wish for. Any colour that is not included in the “Polyester Smooth Finish” “Trend Laminated Finish” or “Trend Plus Laminated Finish” can be supplied from this range.

For us to manufacture this special range of colours, we go through several stages of our process including laminating each lath individually to then put each lath through our “PLASCOAT” colour treatment process. “PLASCOAT” is widely used in the UPVC and Aluminium front entrance door market and has an extraordinary tough and resilient finish.

We also offer a “Polyester Smooth Finish” range of colours. This finish is a standard throughout the UK garage door market.

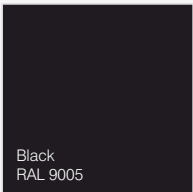
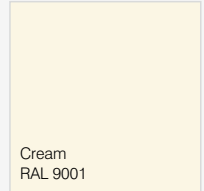
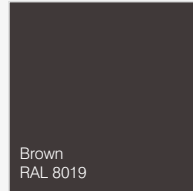
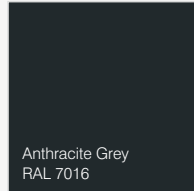
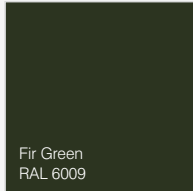
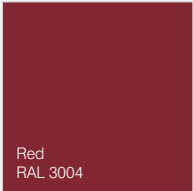
We hope we have provided enough information for you to choose a Birkdale Insulated Roller Door.

However please go to birkdale.co.uk should you require further information.

Background image shows closeup of Walnut laminate foil

OUR RANGE

Polyester Smooth Finish

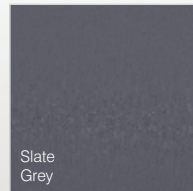
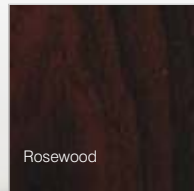
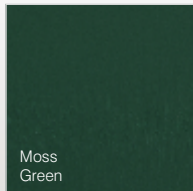
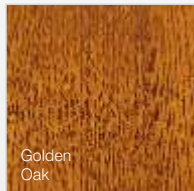
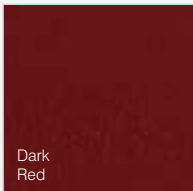
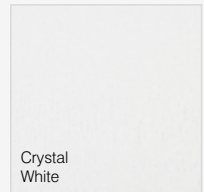
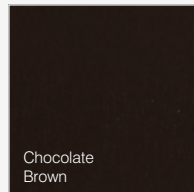
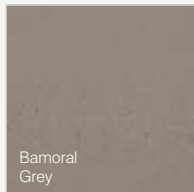
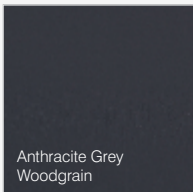


These are our low maintenance polyester finishes.

SCAN WITH YOUR MOBILE TO OPEN THE POLYESTER FINISH COLOUR SWATCH



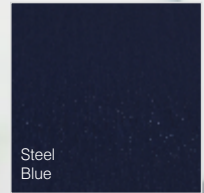
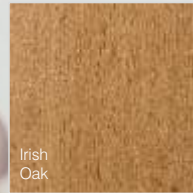
Trend Laminated Finish



A range of the most popular colours in our laminated finish; Anthracite Grey, Balmoral Grey Woodgrain, Chartwell Green, Chocolate Brown, Cream White, Crystal White, Dark Red, Golden Oak, Moss Green, Rosewood, Slate Grey, Mahogany, Irish Oak, Steel Blue, and Jet Black Woodgrain. These are offered at a subsidised rate because of their popularity.



SCAN WITH YOUR MOBILE TO OPEN THE TREND LAMINATED COLOUR SWATCH





15 Years
Colourfast Warranty

TREND AND TREND PLUS LAMINATED FINISHES COMES WITH 15 YEAR COLOURFAST WARRANTY

Trend Plus Laminated Finish
Has over 1000 colour choices



SCAN WITH YOUR MOBILE TO OPEN THE TREND PLUS LAMINATED FINISH COLOUR SWATCH

BACKGROUND PICTURE SHOWS 77 PROFESSIONAL IN WINE RED

Colour Matched Laminated Finish

We can manufacture to colour match your specific colour and to any colour that is not RAL recognised.

Colour Matched Laminate Finish "PLASCOAT" is a unique range of colours and technology only from Birkdale. This range offers all colours from all colour ranges. In order to manufacture this range we use PLASCOAT colour treatment on top of our a laminated lath. This creates a colour finish which is far better than any other painted coloured lath.



WE'VE EVEN BEEN ASKED TO MATCH THE COLOUR OF A BIRKDALE DOOR TO A PLANT POT

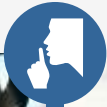


SCAN WITH YOUR MOBILE TO OPEN THE COLOUR MATCHED LAMINATED FINISH COLOUR SWATCH

INSULATION AND SECURITY



KEEP AWAY THE
NOISE



SO YOU CAN
RELAX



HELPS TO KEEP YOU
WARM



PROTECTS FROM
COLD

The Professional range provides insulation and acoustic properties that are much greater than most garage door products.

The aluminium lath is constructed as a double walled substrate with a CFC Free Polyurethane injected foam infill. Offering high performance, weather sealing and good insulation.

We build our 77 and 55 ranges using the very best materials. When manufacturing insulated roller garage doors, it is extremely important that the correct guides are used and that the top and bottom of the door curtain are strengthened. We achieve this by using wider guides than is required and we use extruded aluminium top and bottom laths*



● HEAT
● UV

CFC Free Polyurethane foam within the Aluminium Lath Plus high performance weather sealing ensures good insulation

SECURITY MATTERS



*Professional 77 only.
** Supplied with Somfy and Sommer as standard.

77 PROFESSIONAL IN MAHOGANY



Extruded guides, top and bottom rails all add to the overall performance of our range providing superior strength to your Professional garage door



Alarm your door for even greater peace of mind. If there is an attempt to force your door open from the bottom, a piercing sound will deter the would-be intruder**

Lifestyle

You can see from these images how much a Birkdale door will improve your home. Remote controlled Birkdale doors help ease your quality of life also.





55 COMPACT IN CHARTWELL GREEN



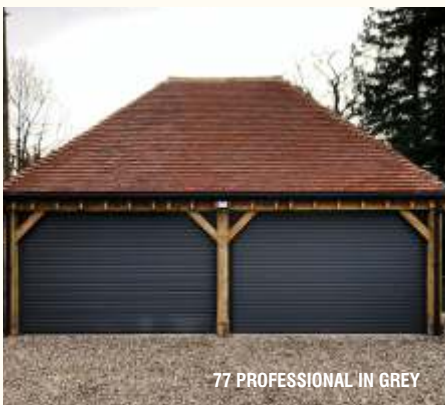
77 PROFESSIONAL IN WINE RED



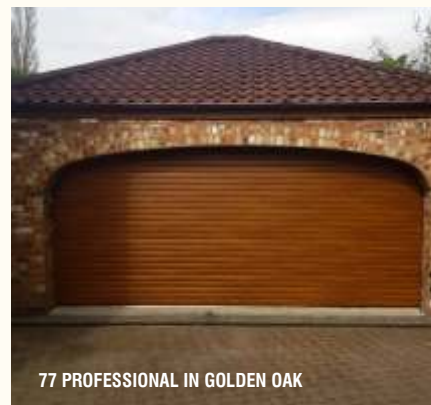
55 COMPACT IN WHITE SMOOTH



77 PROFESSIONAL IN WINE RED



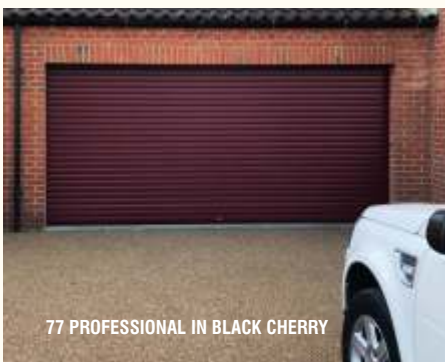
77 PROFESSIONAL IN GREY



77 PROFESSIONAL IN GOLDEN OAK



77 PROFESSIONAL IN IRISH OAK



77 PROFESSIONAL IN BLACK CHERRY



77 PROFESSIONAL IN ANTHRACITE GREY

AUTOMATION & REMOTE CONTROL

Remote Control.

Remote control operation of your Professional range of doors is supplied as standard. At a touch of a button on your hand set you can open / stop / close your garage door either separately or in multiple openings, giving you peace of mind.

If your door should close on an obstacle during its closing cycle, the safe edge systems we supply as standard under CE regulation will send a signal back to the door monitoring unit, signalling the door to stop and reverse. Once you are comfortable in the knowledge that your door is once again safe, you can operate your hand transmitters in the normal manner.

Inside of your garage you will have a wall mounted control unit. This unit has another operating switch for you to operate in the open / stop / close directions.

The control unit also includes a timed LED light that illuminates both from your hand transmitters and the operating button on the unit.



DMS - Door Monitoring System by Birkdale WITH TOUCH SCREEN CONTROLS AND COURTESY LED LIGHT

This unique control system offers so much more. The front panel is touch screen technology. As is the wireless digital entry key pad. The system monitors the opening and closing of your door not only sensing under the bottom edge rubber but also sensing the front and rear of your door during its operation. It includes LED lighting. Battery status indicator. Safe edge status indicator. You can also add the options of an alarm to deter would be intruders. You can also access your control system through your Somfy Smart Home Automation.



RDC Vision⁺

- TÜV type-tested certification
- Standard-compliant safety switch-off in acc. with Cat. 2, PID
- Bi-directional, secure radio system thanks to 128-bit-AES encryption
- Integrated evaluation of 8.2 kOhm or optical safety edge
- Convenient connection via pluggable
- Connecting terminals



SOMMER

somfy

ROLLIXO RTS

Combined with a proven wireless safety edge system to detect obstacles and an array of safety, security and comfort accessories, the Somfy motor and Rollixo RTS control combination is a complete and compliant system.



Why a roller door?



Space Saving



Made to Measure



Aesthetically Pleasing



Secure



Insulated



Improved Acoustics



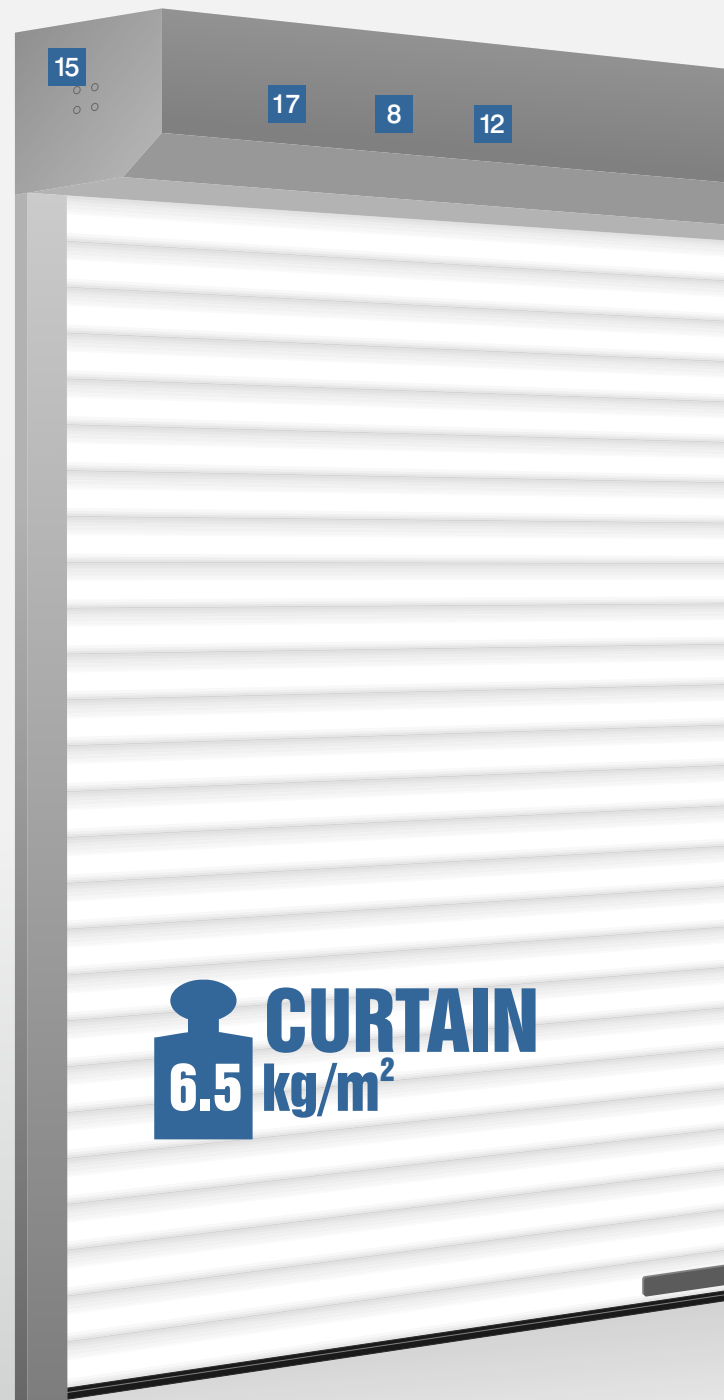
Vertical opening for shorter driveways

This is our most popular roller door. 300mm of headroom is required to house the box and is made from 77mm x 20mm foam filled slats to suit openings up to 5300mm wide. 6.5kg/m².

The Professional door requires headroom which is not always available. To accommodate this Birkdale have designed the Compact roller door. These doors still share many of the features of a Professional door and allow installation into smaller spaces.

Choose

PROFESSIONAL 77



 **CURTAIN**
6.5 kg/m²

Choice of colours offering 1000's of finishes with colour fast warranties up to 15 years.

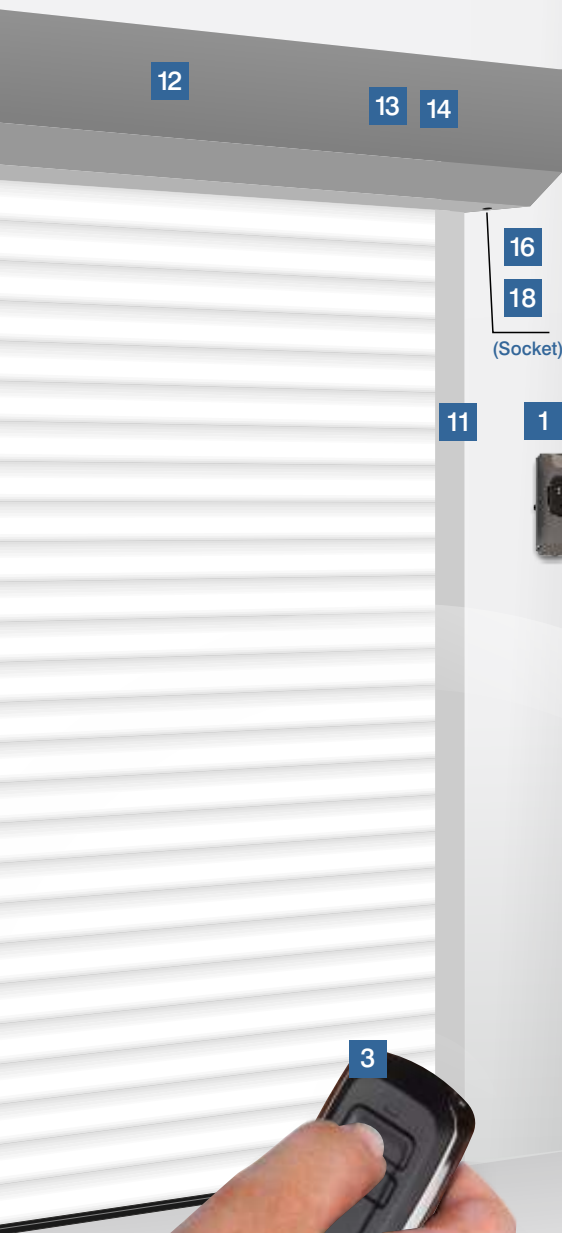










15 Years
Colourfast Warranty

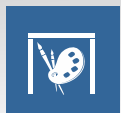
Birkdale

ROLLER DOOR

Key to features and options for further details see next pages



- 1  Alarm
- 2  Battery Backup
- 3  Hand Transmitters
- 4  Vision Lath
- 5  Keypad
- 6  Vented Lath
- 7  Half Box
- 8  Full Box
- 9  Colour Matching
- 10  Hood Lock
- 11  Security Windlock
- 12  Box Strengtheners
- 13  Tube Motor
- 14  Three Function Spring System
- 15  Reinforced Endplates
- 16  Internal Manual Override
- 17  Heavy Duty Barrel
- 18  Through Wall Drive



Colour matching Guides and Fascia

The Polyester Smooth range includes matching coloured guides as standard and matching coloured box as optional.
Trend, Trend Plus and Colour Match Laminate finish range include white guides as standard and white box as optional standard colour. You can choose the colour of your guides and box as optional.

PRODUCT FEATURES & OPTIONS



ALARM

For added security an Alarm can be fitted to sound when the door is being tampered with forcefully or manually lifted. The alarm will only work in conjunction with the Door Monitoring System (Option with DMS, standard with Somfy and Sommer control systems.).



BATTERY BACKUP

Add the Battery Backup and never worry about power failure again. Just carry on operating your door as normal waiting for power to return (option).



HAND TRANSMITTERS

Two and four channel hand transmitters can be supplied to operate up to four doors using one handset (two channel handset is supplied as standard).



VISION LATH

Vision lath enable you to have windows in your door. The lath can be colour matched to some colours but not all of the ranges and where applicable there will be a difference in the textured appearance (option).



WIRELESS KEYPAD

Add a Keypad to an outside wall for access to your garage without the need to carry hand transmitters (option).



VENTED LATH

Vented lath provide a ventilation lath should you require this (option).



7

HALF BOX

An aluminium half box made up from a 45° profile to create a fascia when headroom is limited (option).

Picture above shows Half Box and 125mm reinforced barrel with attached 77mm curtain.



8

FULL BOX

An aluminium box made up from a 90° and a 45° profile to create a fascia when headroom is limited and a neat finish inside the garage. A full box is required for external fitting (option).



9

COLOUR MATCHING

As standard with Polyester Smooth range. Matching guides and half boxes are options for Trend, Trend Plus and Colour Matching ranges.



10

HOOD LOCK

A lockable cover for externally fitted roller doors to secure the manual release device (option).



11

SECURITY WINDLOCK

Addition to the aluminium guides. In situations where high winds are a risk (option).



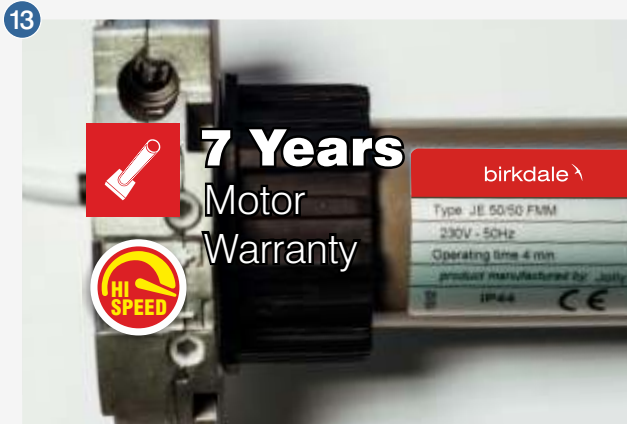
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BOX STRENGTHENERS

Full Box Fascia Strengtheners are optional for greater rigidity.

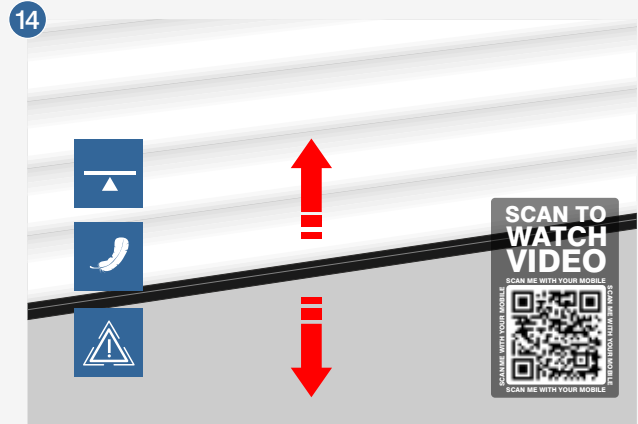


PRODUCT FEATURES & OPTIONS



HIGH SPEED TUBE MOTOR

A high speed motor provides smoother and faster operation. Supplied with an internal manual release and a **7 year warranty**. These are supplied exclusively to Birkdale by a **European Manufacturer**.



3 FUNCTION SPRING SYSTEM

This reduces the work load on the motor, gives a smoother door operation, and provides a much more reliable safety-drop system.



REINFORCED ENDPLATES

The end plates are made from die-cast aluminium which can be upgraded to be fitted with steel reinforcement brackets as an optional extra. These provide added security, a more secure fixing and reduce installation time (option).



INTERNAL MANUAL OVERRIDE

In the event of a power cut, our internal manual override allows the door to be wound up and down via crank handle and eyelet (left pic.). This can be upgraded to a permanently fixed knuckle system (right pic.) which is ideal for tight spaces. Our spring assisted system makes this easier to use.



HEAVY DUTY BARREL

The 125mm round aluminum barrel is light weight but extremely strong with its honeycomb structure eliminates any deflection in the barrel even in doors at 5300mm wide. The increase in the diameter of the barrel also significantly increases the speed and smoothness of the door operation and with the additional retainer profile provides much superior security rating compared against traditional spring locks.



THROUGH WALL DRIVE

For all garages with no other entrance a Through-Wall-Drive is to be fitted as an external manual release, in the event of power failure. Secured with anti theft screws. An internal gearbox ensures easy operation (Option).



CONTROL OPTIONS



RTS WIRELESS WALL SWITCH

The wireless Somfy Wallswitch is battery powered and allows you to control up to two individual Somfy RTS products, such as your garage doors or gates. It is easy to install and comes with a robust housing for extra durability (option).



HARD WIRED KEY SWITCH

Can be used to open the gate or garage door. Surface-mounted at the entrance to your drive or garage door. Weather-resistant housing (Ip54). Supplied with 2 keys (option).



RTS WIRELESS DIGITAL ENTRY KEY PAD

The Keypad Radio RTS is a wireless aluminium code panel that allows you to operate your Somfy connected garage doors, roller shutters and gates using multiple personal access codes (option).



HARD WIRED RECEIVER TO SUIT LIGHTING

Install the Somfy Indoor Receiver RTS inside your home and manage all your connected electrical products with the touch of a button. Using your Somfy remote, tablet or smartphone device, you can switch your products on or off remotely, including outdoor features, such as lighting, sunscreens or terrace heaters (option).



RTS WIRELESS METAL KEY PAD

The Somfy keypad is a wireless wall switch with access code. Using your personal access code, you can open or close your garage door. The keypad can also be combined with gates, roller shutters and lighting (option).



ENCLOSED RECEIVER TO SUIT LIGHTING

With the Somfy Outdoor Receiver RTS, you can switch your outdoor connected lighting products on or off with the click of a button. The receiver is easy to install outside and is splash resistant to withstand anything the elements may throw at it (option).



HARD WIRED ROCKER SWITCH

To operate your Somfy system via wall mounted Up and Down switch (option).

SOMMER

CONTROL OPTIONS



TELECODY+ WIRELESS KEYPAD

12-command transmitter with feedback via LED; also ideal as a radio code keypad (option).



ENTRASys FINGERPRINT SYSTEM

ENTRASys FD - our fingerprint system opens front doors thanks to biometric identification at the touch of a finger. This SOMMER product is a reliable and economical access control system. It allows front doors to be opened without a key or access card (option).



SOMTOUCH RADIO WALL CONTROL

2-command radio wall button with door status query via small button (option)..



TWO 4 CHANNEL PEARL VIBE HAND TRANSMITTERS

The handheld transmitters from SOMMER offer you many ways to make your daily life more convenient. Open the garage door, switch on the light or open the door by radio control system. Two hand transmitters are supplied as standard with SOMMER RDC Vision+ Control Box (white hand transmitter supplied as option).



WALL HOLDER FOR PEARL HAND TRANSMITTERS

A wall mounted holder for your pearl hand transmitter (option).



BUZZER/ALARM

supplied as standard with SOMMER RDC Vision+ Control Box.

More



COMFORT AND PEACE OF MIND

thanks to Somfy Smart Home

EASY & SMART LIVING

Control and monitor your blinds, curtains, lighting, awnings, garage doors, and gates with smartphone, tablet or computer from anywhere, anytime.

Personalised to your needs

Create scenario's for waking up, leaving the house, going to bed and more. Involving multiple connected products and let TaHoma run your home according to your personal preferences.

Effortless and smart control

Add weather or opening sensors to effortlessly and automatically control your home. Just programme your preferences and TaHoma will do the rest. Smart!

More peace of mind

Remotely or whenever you want, make sure everything is OK at home and adjust your equipment whenever you want.

Keeping an eye on your home

Automatic surveillance and recording of events thanks to the camera.

Scared of potential burglars?

Clever home presence simulation turns your lights on and off at set times, to create the illusion that somebody is home.

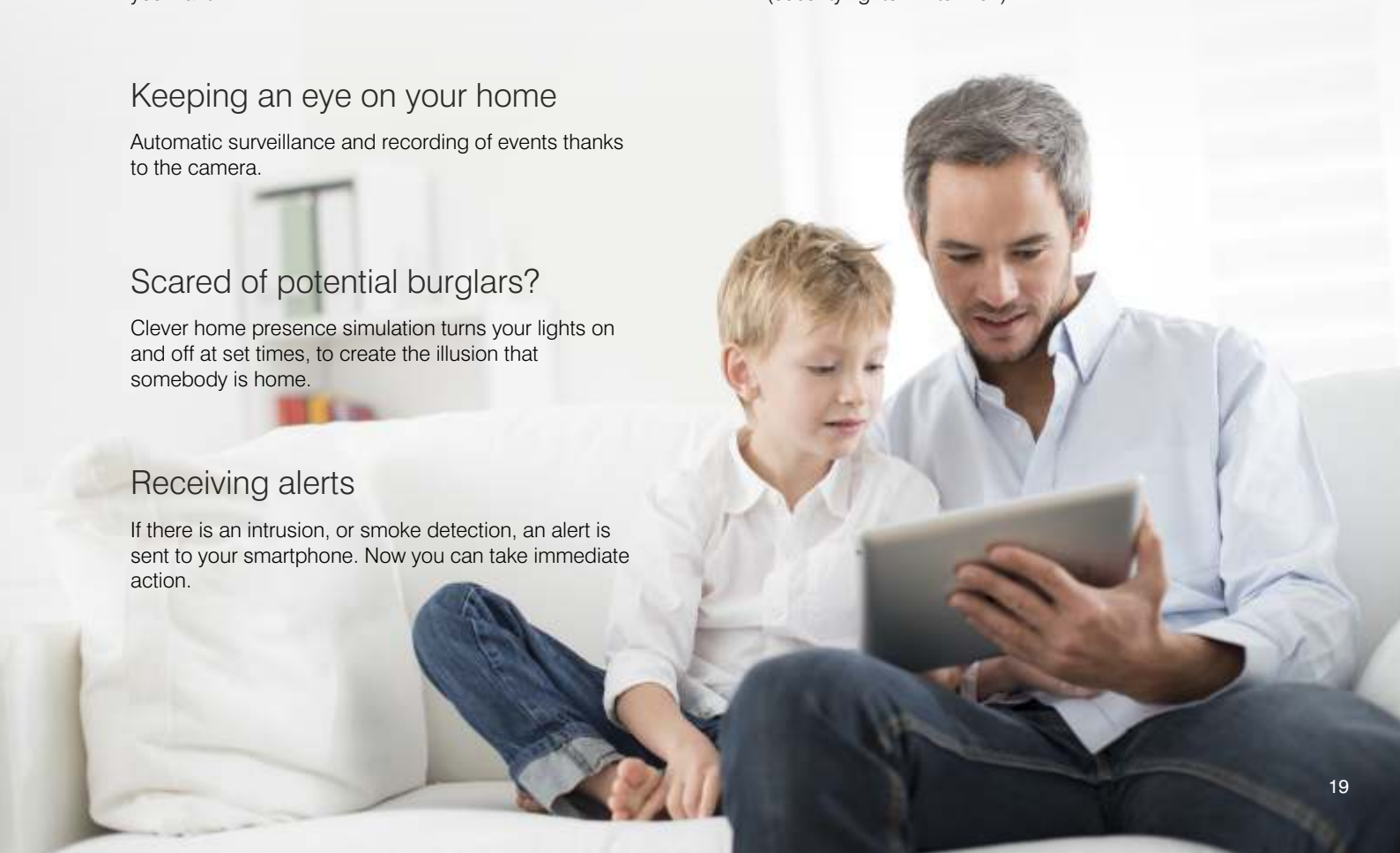
Receiving alerts

If there is an intrusion, or smoke detection, an alert is sent to your smartphone. Now you can take immediate action.



Active protection

If there is an intrusion, the equipment connected to TaHoma simultaneously activates to protect your home (security lights will turn on).





BLINDS, CURTAINS,
AWNINGS AND
SHUTTERS



CLIMATE CONTROL



SECURITY &
SURVEILLANCE



LIGHTING &
SWITCHING



ACCESS





SMART HOME



TAHOMA HOME HUB

The Somfy TaHoma allows you to centralise control of your home's automated features. Compatible with expert partners and more than a hundred different Somfy products, our smart home system lets you open your blinds, switch on your lighting or operate your garage doors all from your PC, or using the Somfy TaHoma app on your smartphone.

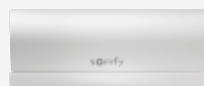


GARAGE DOOR SENSOR



SMOKE DETECTOR

The Somfy Smoke Alarm io keeps you safe in emergency situations. When smoke is detected, an 85 dB alarm is triggered and with TaHoma, it can automatically adjust your home features to secure escape routes.



OPENING DETECTOR

Enjoy complete peace of mind with the Opening Detector io. Connected to TaHoma, this clever detector lets you check if your doors and windows are open and notifies you if anyone attempts to break into your home.



WALL MOUNT FOR SECURITY CAMERA

Wall mount for security camera. Robust metal construction. Easy and straight forward installation



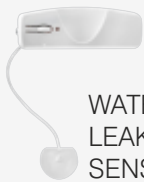
OUTDOOR MOTION SENSOR

With its 130° wide angle and 7 m range, it will automatically trigger a 110 dB alarm if it detects an intrusion. You and your community will immediately be notified on your smartphone. Say goodbye to false alerts! Compatible with pets weighing less than 25 kg.



MOVEMENT DETECTOR (small objects)

This Somfy Movement Detector has a built in filter to ensure that your small pets don't trigger any security signalling in your home. This easy to install device is suitable for pets smaller than 40cm.



WATER LEAK SENSOR

This wireless sensor will alert you by email or phone whenever a water leakage is detected. Ideal for use around washing machines and dish washers, it allows you to act fast to minimise potential damage to your home.



INDOOR MOVEMENT DETECTOR

The Movement Detector io has a spherical lens allowing movement to be monitored in all directions. Connected to TaHoma, this smart security solution sends a notification to your smartphone or tablet if there is unusual activity detected inside your home.



SECURITY REMOTE CONTROL

Have remote control over your TaHoma Smart Home security system. Easily activate your preferred level of home security with the press of a button.



KEYGO4 HAND TRANSMITTER

The compact and easy to use four channel Somfy RTS Keygo handset gives you automatic control of your garage doors at the touch of a button.



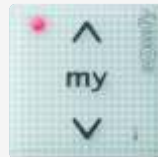
INDOOR SECURITY CAMERA

The indoor security camera that records everything thanks to the built in motion sensor and notifies you via push message. Can be installed in under 10 minutes! The Somfy Indoor Camera is compatible with Somfy TaHoma. Consult this document for explanation of the possibilities and restrictions. Compatibility: Amazon Alexa - Apple Homekit - Works With Nest - IFTTT.



MOVEMENT DETECTOR (large objects)

Make sure your large pets don't trigger your security alarm with the Somfy Movement Detector. This easy to install device is suitable for use with pets larger than 40cm.



SMOOVE 1 RTS PURE

The stylish and easy to use Smoove Wall Switch allows you to wirelessly control a single Somfy connected product with its touch sensitive display.



SCENARIO PLAYER

Simply install the Somfy Scenario Player anywhere in your home and this touchscreen wall switch will enable you to control multiple connected TaHoma products by pressing a single button.



REMOTE CONTROL SOCKET

Control your home's lighting with just the touch of the button, thanks to Somfy Remote-controlled Electric Socket. So easy to install and configure, it lets you turn your lights on or off with the Somfy remote control or via the TaHoma Smart Home App.



SUN SENSOR

With the Sunis io, you can enjoy the perfect level of light and warmth in your home. This easy to install sensor monitors light intensity and automatically adjusts your connected TaHoma products to guarantee complete comfort.



TEMPERATURE SENSOR

With the Sunis io, you can enjoy the perfect level of light and warmth in your home. This easy to install sensor monitors light intensity and automatically adjusts your connected TaHoma products to guarantee complete comfort.



INDOOR SIREN

Deter intruders and be alerted when unwanted situations are detected



LIGHTING RECEIVER (outdoor)

The easy to install and splash resistant Somfy Outdoor Receiver RTS lets you control your connected outdoor lighting products from your RTS remote, tablet or smartphone through TaHoma.



LIGHTING RECEIVER (indoor)

The Somfy Indoor Receiver RTS makes modern living simple. So easy to fit and configure, it allows you to operate all your electrical RTS products, including LED lighting, with your RTS remote, TaHoma hub or Connexoon.



Technical Specification

Fitting requirements and roller door features comparison.

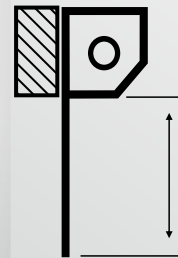


Headroom

This is the required space needed to accommodate the diameter of the door as it rolls up and down.

This can be created by using the Full Box (see page 13) particularly for under lintel or external fitting.

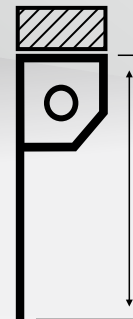
Fixing Examples



Opening Height

- Above lintel fix.

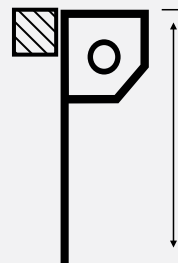
The Full Box (see page 13) is not required for headroom purposes.



Overall Height

- Under lintel fix

No headroom
The Full Box (see page 13) creates a fascia to give the headroom required.



Overall Height

- Limited headroom

The Full Box (see page 13) creates a part fascia to give the headroom required.



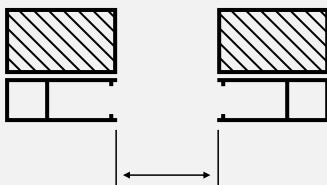
Side room

The side room applies to the space which is needed to fit the guides on both sides of the garage aperture. The size of the tracks will vary depending on the selected roller door model and their width size. The size of the tracks will vary depending on the selected roller door model and their width sizes.

The guides can be face fixed or fixed in between (see diagram).

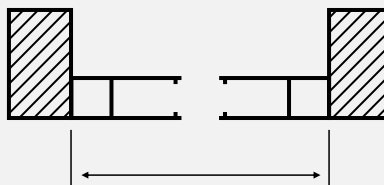
Opening Width

- Face fix



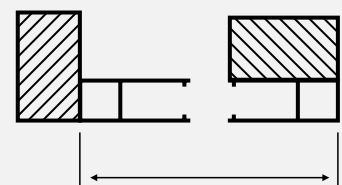
Overall Width

- In between fix



Overall Width

- Face and in between fix



If in doubt please ask, we are here to help.

All products are independently tested to the highest standards and are certified to the high safety requirements and performance characteristics of European Standard 13241-1. You can, therefore, be confident that your purchase of a Birkdale product is a safe investment. Guarantee Birkdale offers the following warranty for garage door and garage door automation products:

1. Summary (subject to the terms and conditions outlined in sections 2-7 below):

Free One Year Parts and Labour Guarantee

Thereafter Parts only Guarantee

All functional parts are guaranteed for a minimum of 1 year. We only ask that these are fitted by our engineers. During the first year, our engineer's time and labour are free. The guarantee does not include items which are consumable such as Batteries, fuses or light Bulbs.

5 years Safe and reliable operation (for use up to 5 open and closing cycles per day)

5 years Integrity of the door panel(s) / curtain

5 years All immovable frame parts

7 years Motor and mechanical parts

5 years Operator control unit

5 years All mechanical elements of the doors, including rollers and springs

5 years All remote control parts (excluding batteries, bulbs and fuses)

5 years All remote control Accessories

1 year Warranty on all commercial applications unless otherwise agreed (maintenance agreement).

2. REQUIREMENTS

The warranty only covers damage to the purchased garage door or garage door operator. The fully completed warranty card/service record (to be updated annually), together with receipt of purchase, correspondingly substantiates your right to claim under warranty. Warranty claims are only accepted in the country where the garage door/operator was purchased. The product must have been purchased through our authorised distribution channels. If installed by a dealer/contractor not of Birkdale direct employment then consequential costs for installation and de-installation, inspection of parts, transport and postage costs will not be accepted by Birkdale. Replacement parts are chargeable and credited on return of proven faulty goods.

3. PERFORMANCE

During the warranty period we undertake to rectify any and all defects to the Birkdale product which can be proved to be attributed to a material or manufacturing fault. We promise, at our discretion, to either exchange the defective merchandise, repair or allow a reduction in price. Replacement parts remain our property.

4. THIS WARRANTY DOES NOT COVER DAMAGE CAUSED BY

Improper installation and negligent care and maintenance, however if Birkdale carry out any installation work Birkdale offer a 3 months warranty on installation workmanship. Birkdale do not warranty installations carried out by other parties.

Improper initial and subsequent operation

Negligent or wanton destruction

External influences, such as: fire, water, salts, alkaline solutions, acids and any abnormal environmental influences

Mechanical damage, through improper transport and fitting, or through falling or hitting objects

Improper use of surface protection treatments

Repair by non-qualified persons

Using non-Birkdale parts without the written approval of the manufacturer

Removal of the product number, or making it unidentifiable

Application of additional, non approved weights or infills

Failure to remove the protective film or packaging provided with the product, where applicable This warranty applies to all goods sold on or after 1 May 2016, until further notice.

The smooth polyester finish doors is guaranteed for a period of 5 years. In the case of textured woodgrain finished doors, the exterior finish is guaranteed to provide an effective weatherproof membrane which will resist perforation of the Birkdale door from the weather-side due to corrosion for 15 years. Furthermore, colour change or fade to the exterior surface will be limited and uniform for the full 15 year period.

5. SEA SALT CORROSION

Doors fitted within coastal area's can be susceptible to corrosion from the salt air. Salt air deposits will settle on the door and can eventually cause corrosion to the aluminium. Cleaning the door regularly with warm soapy water once a month will slow this process down and prolong the life of the aluminium significantly. Doors fitted within 5 miles of the sea are NOT covered by the standard Birkdale warranties. The warranty for aluminium against corrosion in coastal area's is 18 months. This applies to powder-coated aluminium and steel sections.

6. BIRKDALE MANUFACTURER'S GUARANTEE REGISTRATION

6.1 Your purchase of a Product has the benefit of a manufacturer's guarantee ("Guarantee"), which covers your product for 12 months from date of purchase Provided you register the product online or using the postcard given to you on delivery. Please refer to the certificate of Guarantee contained within the box of your purchase for more information. Our Guarantee is in addition to your statutory rights.

To register your product please visit the following website address:

www.birkdale.co.uk/warranty-register then follow the instructions on screen.

7. SPARE PARTS MANUFACTURE GUARANTEE

7.1 Your Spare Part has the benefit of our manufacturer's guarantee ("Guarantee"), which covers your Spare Part if, within twelve months from purchase your Spare Part is proven to be faulty or damaged because of either workmanship or material. Our Guarantee is in addition to your statutory rights.

7.2 If you received a faulty or damaged Spare Part(s) within twelve months from the date of purchase you may elect to make a claim pursuant to this Guarantee by contacting our Spare Parts Department on 01724282171. We will attend site and replace or repair where necessary at our cost. After the twelve months parts and labour warranty expires, either for an annual fixed cost of £97 if the product is registered or £150 if not registered within 28 days of delivery date. Labour warranty can be extended up to a maximum of 5 years for an extra cost. Alternatively we will arrange a returns authorisation and either a replacement part or full refund including the cost of sending the item to you once the Spare Part(s) has been received and inspected. We will not send any parts out without applying for a returns authorisation.

7.3 Please note it takes 2 to 5 business days to process returns once they arrive at our warehouse.

7.4 A full refund will be issued in the same form of payment originally used for the purchase within 3 to 5 business days of us receiving your return. Please allow up to 28 days for funds to appear in your bank account.

7.5 OUR GUARANTEE IS SUBJECT TO THE FOLLOWING CONDITIONS

a) Documentary proof of original purchase date is provided.

b) Cosmetic damage must be reported within 14 days from the date of purchase.

c) The Spare Part has been fitted by a suitable qualified or competent person in accordance with our operating and maintenance instructions.

d) The Spare Part is used in the country of purchase.

7.6 OUR GUARANTEE DOES NOT COVER

a) Damage resulting from transportation, improper use, neglect or interference or as a result of improper installation.

b) Accidental damage, this includes but is not limited to, damage which occurs as a result of an external action.

7.7 WE MANUFACTURE SPARE PARTS FOR DOMESTIC USE ONLY.

We understand that in some cases our Spare Parts are used in commercial and/or non domestic situations. We still provide a full 12 months Guarantee subject to the above conditions and that the Spare Part has not been subject to overuse, which is to be determined by us taking into account actual usage versus usage that is expected of a domestically situated appliance.

7.8 COLOURFAST TERMS FOR LAMINATE FINISH

The assessment of any colour change is made according to ISO 105-A02 (grey scale) [Fourth Edition 1993-09-01]. Weather fastness, with respect to colour change, is deemed to exist according to RENOLIT Technical Terms and Conditions of Delivery TL-RENOLIT EXOFOL MX, TL-RENOLIT EXOFOL PX & TL-RENOLIT EXOFOL FX if no grade below grade 3 of the grey scale is attained according to the above mentioned Technical Terms and Conditions of Delivery under test conditions. Due to the variety of climatic conditions and environmental influences in the course of natural weathering and to ensure reproducible results, resistance to weather fastness is assessed according to EN 513 by a Xenon test according to ISO 4892-2. A defect is deemed to exist if, within the Warranty periods specified in the Annex, colour changes occur due to natural weathering which exceed grade 3 of the grey scale of ISO 105-A02. Weather fastness (according to the Technical Terms and Conditions of Delivery) is considered to exist with a view to other (non-colour-related) substantial impairments of the visual appearance when the human eye cannot detect delamination, stains, blisters, streaks, cracks or other impairments in a microscopic evaluation at 20 x magnification. Weather fastness Colour change \leq grayscale 3 (ISO 105-A02) after samples have received (EN 513, process 1) 20 GJ/m² of radiant energy according to the requirements of RAL-GZ 716.



SECTIONAL DOORS



AWNINGS



PERGOLAS



ROLLER SHUTTERS



COMPOSITE DOORS



INDUSTRIAL DOORS

15 YEARS COLOURFAST WARRANTY
7 YEARS MOTOR WARRANTY
5 YEARS DOOR MONITOR SYSTEM WARRANTY



9001:2015
REGISTERED



14001:2015
REGISTERED



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